

Training overview

Let us guide you through the world of investigation

RSM Tenon offer high level and focussed training to both the private and public sectors.

The training is provided by qualified trainers who are experienced operatives in the world of investigation from either a variety of corporate, local, authority, NHS, police, or law enforcement background.

We provide high quality, professional and realistic training to the customer relevant to both delegate and management needs, resulting in the motivation of all parties involved.

The training is carried out following courses that are designed as practical training events, specifically tailored to the customer's needs. Training can be carried out on site, or at a nominated venue.

Post-course support and advice is provided, as well as active research, if required, to establish whether the training is being utilised to maximise performance.

With regard to examining existing practices, we also provide a consultancy and mentoring service to management, with a view to ensuring legal compliance, and if necessary, improving the practices to reduce the risk of costly legal challenges.

What can RSM Tenon provide?

- Full training needs analysis
- Investigative training delivered by investigators
- Flexible tailored training to support management and delegate needs
- Realistic training
- On-site training (if preferred)
- Flexibility with regards to numbers
- Post course support and advice

Investigation

- Internal/Discipline investigations
- Internet/Open source investigations
- Investigation management/techniques
- Maintaining an Investigation Policy
- Witness statement training
- Prosecution case preparation
- Course skills/Cross examination

Legislation

- All enforcement legislation training
- Fraud Act and other associated fraud offences/social security acts
- Data Protection
- PIDA (whistleblowing)
- Human rights awareness training
- RIPA/RIPSA training (by authorised officers and investigators)
- RIPA (SPoC) training
- CPIA (disclosure) training with PII preparation
- PACE and taped interview procedure

Interviewing

- PACE and taped interview procedure
- Telephone interviewing course
- Dealing with conflict
- Cognitive interviewing
- Advanced/refresher interview course - 2/3 days
- Investigative interview course - 5 days
- Internal investigation interview training
- Interview evaluation training

Surveillance

- Static surveillance from vehicles or observation points
- Surveillance log taking course
- Covert photographic course
- Foot and public transport surveillance course (London)
- Refresher/advanced foot surveillance (any location)
- Mobile surveillance training and refresher
- Rural surveillance appreciation course
- Evidencing surveillance activity and giving evidence at court

Intelligence

As the workload increases and the methods deployed against us are constantly changing, are you getting the most out of your resources? Use modern techniques to become intelligence-led with regard to your investigations.

- Managing an Intelligence unit
- Intelligence awareness 1 day/referral analysis
- Intelligence awareness course - 3 days
- Intelligence development course - 5 days

Other areas of training for Local Authority clients

- Housing Benefit fraud
- Tenancy fraud and enforcement
- Environmental health enforcement
- Anti-social behaviour
- Audit/Internal investigation training
- Trading Standards enforcement
- Human resources
- Street Wardens
- Clean Neighbourhood team
- Education and welfare
- Social Services

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